

Attention Members:

We have been alerted of a new phishing scam. This most recent scam, much like those in the past, was initiated via e-mail appearing to be from National Credit Union Administration (NCUA).

This false e-mail asks for the recipient to click on a link to verify their credit union account registration. If the recipient proceeds to do so, the link directs them to a false Web site and asks for their credit union account number and personal identification number (PIN), along with other personal information.

Duke University Federal Credit Union and NCUA never ask credit union members for such personal information. Anyone who receives an e-mail that purports to be from NCUA and asks for account information should consider it to be a fraudulent attempt to obtain their personal account data for an illegal purpose and should not follow the instructions in the e-mail.

If you have received a fraudulent phishing e-mail purportedly from NCUA please forward the entire e-mail message to Phishing@ncua.gov. Additionally, formal complaints can be filed concerning any suspected fraudulent e-mail with the Internet Fraud Complaint Center (IFCC) at ncua@ic3.gov. The IFCC is a partnership between the Federal Bureau of Investigation, and the National White Collar Crime Center. NCUA, CUNA and state agencies do not request or solicit personal information via e-mail from the general public or credit union members.

Please also remember that Duke Credit Union will never ask you for these items via email:

- Personal account information
- Social Security numbers
- Online IDs or passwords
- Credit Card numbers
- ATM PINs

If you suspect you are a victim of an email phishing scam, contact Duke Credit Union immediately by calling 919.684.6704 or 866.693.8328 (toll free outside Durham).

Thank you,
Duke Credit Union